TELEHEALTH REPORTING SOLUTION



Track patients in different locations, front desk, waiting room, doctor's office



Identify the clinical volume for each site, referring and performing provider, endpoint, and modality



Monitor and set alerts for under and over utilized carts and endpoints



Going Beyond Video Analytics

Teleheath Resource Program (TRP™), powered by Ignis Health, supports enterprise-wide reporting by combining multiple data sources to gain actionable insights on everything from quality of care to ROI. Go beyond typical audio/video metrics and dive deep into clinical workflows and call detail records (CDR).

Data From All Angles

TRP™ interfaces with multiple IT and information systems to logically automate and visualize operational, financial, technical and clinical data in near real time regardless of the source of origin. Through the clinical data collection, TRP™ can measure clinical utilization metrics based off a variety of categories: number of telehealth encounters, referring site, performing physician, specialty, department, appointment type, visit or encounter type, modality and by payer.

Clinical Data

Clinicial reports include outcomes of patients and patient populations to measure encounter and appointment types by specialty, location and provider. Reports can be customizable to generate data specific to each organization's needs with the guidance of the clinical team.

Financial Data

Gain insight on the financial sustainability of programs by analyzing payer mix, reimbursement data, and contract revenues from external sites. Financial reporting also provides analytics into cost savings and additional downstream revenue generated by new patients acquired through telehealth.

Analytics at Your Fingertips

As your telehealth and digital health continues to grow and evolve, so does the amount of information and data generated. The TRP dashboard organizes all of the metrics, including resource and provider utilization, to show insight on ROI, benchmarking, best practices, quality, compliance, and regulatory requirements.



Holistic Business Intelligence

TRP™ is the only turnkey, comprehensive analytics solution that connects disparate systems for enterprise-wide care management. Its holistic reporting and dashboards connect to multiple data sources such as EMRs, call centers and billing systems. Replace labor-intensive manipulation and interpretation of video CDRs, clinical and reimbursement data.

With a single view of all systems within your practice, you gain actionable insights to manage all key performance indicators to ensure operational efficiency and customize business intelligence the platform to fit you business goals.

Keep Metrics in One Place

Utilize a central business intelligence platform for all key operations metrics for your practice. This holistic view will enable smarter, efficient operations.

Customize and Organize Data

Organize metrics from the entire spectrum of your operations such as resource/provider utilization, quality and compliance, ROI and regulatory requirements.

Enable Data for Smart Decisions

Automate and visualize operational, financial and clinical data as it relates to your practice. Enable views for the different management levels of your practice.

Connect Disparate Systems

Enable connectivity to create a holistic view of your practice's tech stack. Integrate your EMR, practice management, call centers and billing systems.

About Ignis Health

Ignis Health provides the framework for quality telehealth programs by enabling healthcare-specific project management and analytics solutions. Through streamlined and standardized workflows, Ignis Health enables quick and efficient service creation and completion to achieve project milestones when setting up telehealth programs. Our analytics solution measures the efficacy and ROI of existing telehealth programs by overlaying clinical intelligence on top of telehealth metrics.



Telehealth Metrics



Evaluate performance and effectiveness

Understand device and asset utilization

View who are using the platform

Clinical Metrics



Optimize patient experience

View encounter types by location

Reallocate assets and resources

Financial Metrics



Fix billing structure with processes

Audit CPT codes

Understand revenue and reimbursements

