THE VILLAGE OF OSWEGO

Overview

- The technology in conference rooms was outdated and difficult to manage

- Touchscreen displays and modern applications were installed

- New wiring and layout had to be implemented

- Meeting and conferences are now easy to run

- Multiple capabilities leveraged by the school district

Village of Oswego

The Village of Oswego had an Executive Conference Room and boardroom used for all general meetings, leadership team meetings, and government meetings. The audio/visual equipment in both rooms was simple – nothing more than a screen and projector. When Joe Renzetti, IT Manager for The Village was tasked with upgrading the rooms, he wanted to implement new technologies that would enhance meetings, improve collaboration, and provide a positive end user experience.

To accomplish this, The Village Hall boardroom had to be reworked. The wiring, layout and structure all needed to be updated to accommodate the newer technologies and needs of The Village in a way that was forward thinking and easy to use.

The Village wanted a new collaboration system that would allow the ability to wirelessly project onto a screen, host video conferencing calls, and integrate with the existing Granicus recording platform.

Action

IDS put together a comprehensive deployment to refresh, expand and modernize both the boardroom and executive conference room. Using interactive touchboards and an HD cloud service video conferencing, IDS was able to provide The Village with audio-video integration and custom control video conferencing and streaming into one cohesive platform.

> " *IT'S A PIECE OF TECHNOLOGY THE VILLAGE DIDN'T REALLY EXPRESS THAT THEY WANTED, BUT NOW THAT THEY HAVE THE TECHNOLOGY IT IS USED MORE AND MORE.*
>
> *JOE RENZETTI*
> *IT MANAGER*

Results

The Village has experienced high levels of adoption from the staff due to the ease of use and powerful tools the platform provides. Using the new system, The Village was able to introduce a new software package to their entire system.

The school district has been able to leverage the boardroom, too, to play movies and utilize the new equipment to hold discussions after the presentation. In the past, this would have been very cumbersome to do, but with the new solution it's very intuitive and user friendly.

The solution in place now allows for a better user experience in the boardroom. Renzetti anticipates that as more people start integrating the video solutions into their meetings and calendar invites that the need for this service will grow. "It's a piece of technology the Village didn't really express that they wanted, but now that they have the technology it is used more and more," Renzetti explained.

In the future The Village will be constructing a brand-new police facility and due to the popularity of the system that was installed by IDS, they are considering adding additional systems to allow them the ability to collaborate between the facilities.

01 **Increased User Experience**

02 **High Adoption**

03 **Flexible Capabilities**