

# Team Development & Staff Retreats

✈ On-Site Indoor & Outdoor Programs ✈

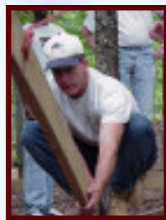
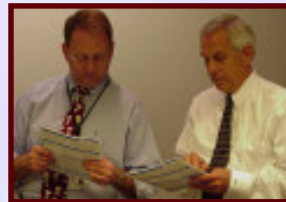


*"Thank you for delivering exactly what we needed! Without exception, everyone learned something about themselves and their co-workers."*

*Bob Bogan, A.A.E.  
D.M. Airport Developers, Inc.*

*"I still draw from the training experience we had last year. I'm a better employee as a result of your program's wisdom and coaching."*

*Terrie Dean  
Charlottesville Albemarle Airport*

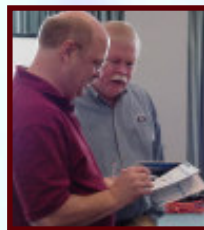


*"Thanks! You provided valuable insight for my supervisors on effectively leading teams...a fun, interesting day that taught us how to recognize our strengths and value our differences."*

*Tom Bibb, A.A.E.  
Nashville International Airport*

*"Although I learned a lot about group dynamics and individuals, I learned more about myself. It clarified how I'm viewed by others, how I approach problems, and how I act in various situations."*

*Bob Gardner  
Fort Wayne International Airport*



*"Once again, thanks for another retreat! This training is essential. If leaders and managers don't communicate & cooperate daily, neither will their staff. I encourage any organization to use your services!"*

*Chuck Henderson, A.A.E.  
Columbia Metro Airport*

*"Dave quickly identifies with the participants. He creates a relaxed, fun & creative atmosphere"*

*Karen Cartlidge  
U.S. Department of the Interior*



**Interactive Dynamic Solutions, Inc.**

Customized Training and Development

800.628.0903 ✈ davidjeffrey@TeamIDS.com



## On-Site Customized Employee Training Sessions, Workshops, Retreats, Presentations, etc.

### **Development Workshops**

- Team & Leader Development
- Staff & Management Retreats
- Presentation & Communication Skills
- Customer Service
- DiSC and Valuing Diversity
- Vision Planning & Goal Setting
- Focus Groups - Internal & External
- Custom Programs & Topics

### **Keynote and Conference Presentations**

- "Managing By Exception - Motivation & Conventional Wisdom"
- "Creating A Customer-Focused Culture"
- "Managing Generation X, Y and Today's Workforce"
- "Recruitment or Retention - What is Your Goal?"
- Customized Topics



### **Clients**

- Airport Minority Advisory Council
- American Association of Airport Executives
- AmeriCorps
- Association of American Indian Physicians
- Baltimore/Washington International Airport
- Bell South
- Charlottesville Albemarle Airport
- Columbia Metropolitan Airport
- Crisp Hughes Evans Accounting, LLP
- Cue Recording Studios, Ltd
- Dagger Canoe & Kayak
- Davies Ward & Beck Attorneys At Law
- Denver International Airport
- First Union
- Fort Wayne International Airport
- G.E. Capital
- G.E. Medical
- GTE Wireless
- Gulfport-Biloxi International Airport
- Harrah's Entertainment/Cherokee Casino
- Hartsfield Atlanta International Airport
- Haywood Regional Medical Center
- Knoxville McGee Tyson Airport
- Las Vegas/McCarran International Airport
- Metropolitan Washington Arpts Authority
- MCI Call Center
- Missoula International Airport
- Morristown Municipal
- Montgomery Watson Engineering
- Nashville International
- Norfolk International
- Northwest Arkansas Regional
- NOVA Information Systems
- Pensacola Regional
- Philip Morris
- Phoenix Sky Harbor International
- Pittsburgh International
- Port Authority of NY & NJ
- Port Columbus International
- Richmond International
- Roanoke Regional
- San Diego International
- San Jose International
- Sarasota Bradenton International
- Savannah-Hilton Head International
- South Bend Regional
- Southeast Chapter AAAE
- Southwest Chapter AAAE
- U.S. Department of Interior
- U.S. Environmental Protection Agency
- U.S. Indian Health Service
- U.S. Parachute Association
- Western Carolina University



*Providing organizational development and customized training  
for workplace learning and performance improvement*

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